

## Respondus LockDown Browser Student Instructions

Respondus LockDown Browser (RLDB) is a custom web browser that “locks down” a device from using software and features while taking a quiz in eLearn, including:

- Messaging, screen-sharing, virtual machines, and network monitoring applications.
- Print, Print Screen and screen capture functions.
- Copying and pasting anything to or from an assessment.
- Right-click menu options, function keys, keyboard shortcuts and task switching.

When enabled on an eLearn@Mohawk quiz, RLDB requires students to access eLearn using this browser in order to take the quiz, thus providing additional security for online testing. Most, if not all computers at the College will have Respondus LockDown Browser already installed (you can check for the desktop shortcut) but if you are taking a quiz from home you will need to download and install the LockDown Browser before you can take the quiz.

**If a quiz is configured to require Respondus LockDown Browser, it will be stated beside the name of the quiz in eLearn.**

Current Quizzes	Attempts
Quiz #1 <b>Requires Respondus LockDown Browser</b> ▾ Always Available	0 / 1
Quiz #2 ▾ Always Available	0 / 1
Quiz #3 ▾ Always Available	0 / 1

## Installing Respondus LockDown Browser

You only need to download and install the Browser once, so double-check your system to make sure it isn’t currently installed. A standard installation creates a LockDown Browser shortcut/icon on the desktop.

To download Respondus LockDown Browser, select the quiz that requires use of the browser and click on the **‘Download and install the latest version of LockDown Browser’** link.

## Quiz Requirements

You must use the Respondus LockDown Browser to take this quiz.

[Download and install the latest version of LockDown Browser](#)


Launch LockDown Browser

You will be brought to the Respondus LockDown Browser download page. Click on the 'Install Now' button to begin.

Respondus<sup>®</sup>  
Assessment Tools for Learning Systems

Step: 1 of 2


### LockDown Browser



Version: 2.0.2.00  
Your system: Windows 7  
System requirements  
Do you need the Mac version?  
Are you a computer lab manager?

### Before You Install:

This brief video explains the basic features of LockDown Browser and why it's used at your institution.



ONLINE EXAM

### Terms & Conditions:

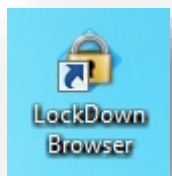
By clicking the "Install Now" button, you acknowledge that you have read and agree to the [Respondus Inc. License Agreement](#)

Note: Your antivirus software must allow you to install software.

**Install Now**

Total size: 70.0 MB

Clicking 'Install Now' will download the software. Once the download has completed, locate the download file and double-click the file to begin the setup process. Follow the instructions to install LockDown Browser. When complete a Respondus LockDown Browser icon will appear on the desktop.

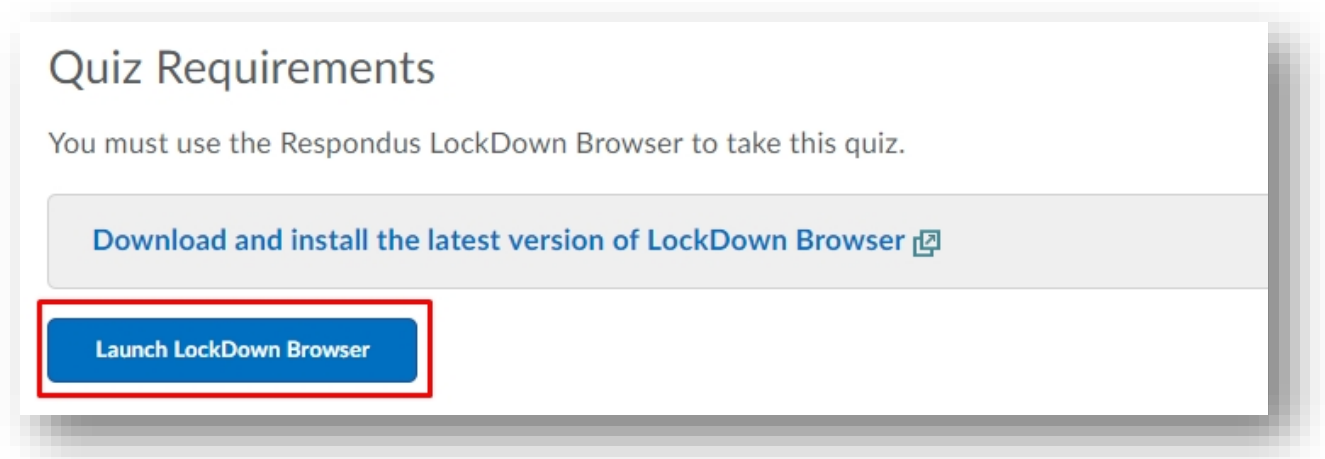


## Accessing Respondus LockDown Browser

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To take a quiz that requires the use of Respondus LockDown Browser you can use one of two methods.

1. Click the LockDown Browser desktop shortcut and login to eLearn with your regular username and password.
2. If you are already logged into eLearn using a regular browser, go to Quizzes, click on the quiz that requires LockDown Browser then select '**Launch LockDown Browser**'



Remember, you will not be able to exit LockDown Browser and resume work in a browser of your choice until you have successfully submitted a completed quiz.

## Exiting Respondus Lockdown Browser Early

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If a user experiences an issue with Respondus Lockdown Browser freezing or giving them a white screen while taking a test, they can exit out of the program and relaunch it by completing the following steps:

1. Click the **Red X** button in the top right hand corner of RLDB.
2. A pop up prompt will appear – click the "**Close the browser**" button.
3. You will be asked to provide a reason for exiting in a text box pop up. Enter your reason (e.g., browser froze) and click the "**Submit and close the browser**" button.
4. Return to **eLearn** and relaunch the quiz in question using the "**Launch Lockdown Browser**" button.